

GAUTENG CITY-REGION OBSERVATORY

2020/21 QUALITY OF LIFE SURVEY

Every two years, the Gauteng City-Region Observatory (GCRO) – a partnership of Wits University and the University of Johannesburg – carries out a 'Quality of Life' survey. We ask questions about a wide range of issues affecting us all, such as transport, education, social attitudes and health. This year, we are conducting our sixth survey, and will be interviewing over 13 000 adults across all wards of Gauteng Province. We have contracted GeoSpace International to conduct the interviews on our behalf.

"The Quality of Life surveys provide invaluable data to provincial government and all municipalities in the province, on a wide range of critical issues, from progress in meeting basic needs, to citizen satisfaction, social cohesion, health, employment, entrepreneurship and transport, amongst others. The results of the survey are utilised intensively, especially where service delivery is weak."

- Mr Rashid Seedat,
Head: Delivery Support Unit, Gauteng Provincial Government

The Gauteng city-region has over 15 million residents, contributes 34% to the national GDP, and is the beating heart of the national and regional economy. This survey provides valuable information to ensure that provincial and local governments can plan and deliver services effectively in the region. It also provides researchers and the public with insight into the lives, experiences and attitudes of Gauteng residents.

The first Quality of Life survey was conducted in 2009, and over time it has developed into one of the largest social surveys in South Africa. Subsequent surveys took place in 2011, 2013/14, 2015/16 and 2017/18. This year, the survey is more important than ever, as it will also help us to understand the impacts of the COVID-19 pandemic.

The survey questions were prepared by a range of experts, and try to understand key challenges for people in Gauteng. Once all interviews are completed, the GCRO will release results publicly, and make the anonymised and aggregated data and information available to policymakers and researchers.

All data collection is taking place in line with the strictest COVID-19 protocols.

COVID-19 info box

All data collection is being conducted with strict COVID-19 prevention protocols in place.

For more information on COVID-19, and how you can help stop the spread

Visit www.sacoronavirus.co.za

Send 'Hi' to 0600 123 456 for WhatsApp support

Call the 24-hour toll-free hotline on 0800 029 999

We would love to hear from you!

Please contact us to let us know how your interview went. If you have any comments or concerns, all calls to our office or call centre agents are confidential and your call will assist us to improve the survey.

GeoSpace call centre

081 073 2446 or 071 041 0033

GeoSpace numbers (**office hours only**)

012 3484586 or 012 3484587

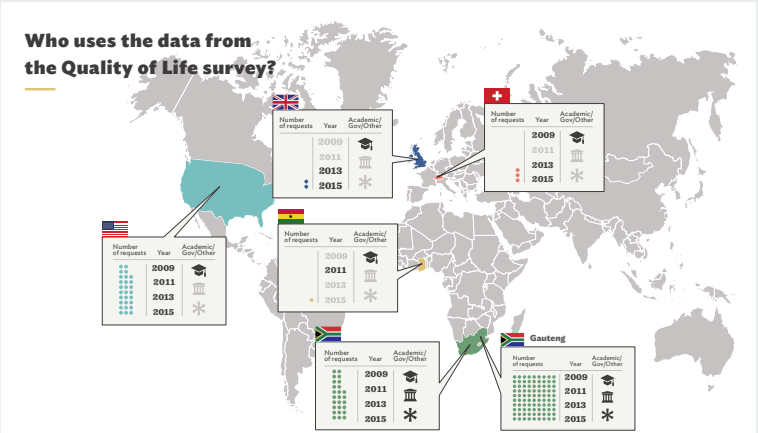
Email address: info@geospace.co.za



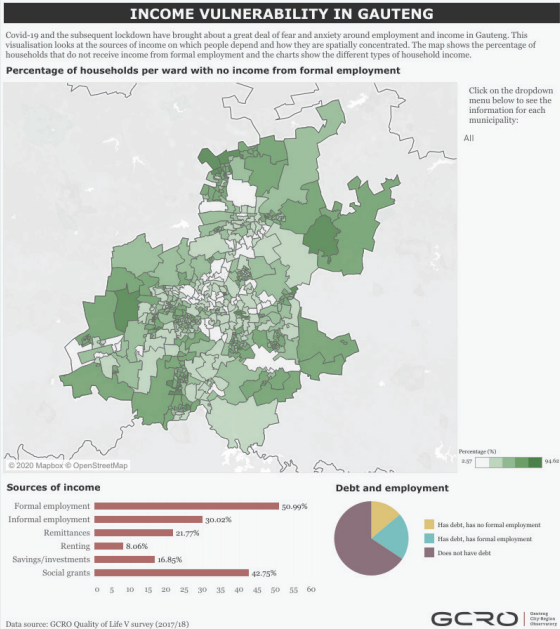
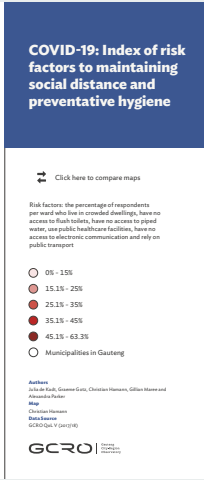
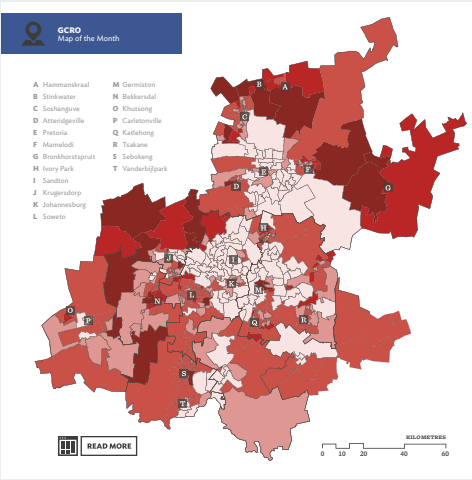
GCRO

Gauteng
City-Region
Observatory

The GCRO uses data from its Quality of Life Surveys to create a base from which academia, government and the public can better understand and the Gauteng City-Region.



Results are published in academic articles, newspapers, and online.



Complex datasets are made easily accessible as data visualisations, which explore a variety of different thematic areas, challenges and opportunities.

For more information visit www.gcro.ac.za.