GAUTENG CITY-REGION OBSERVATORY

2020/21 QUALITY OF LIFE SURVEY

Every two years, the Gauteng City-Region Observatory (GCRO) – a partnership of Wits University and the University of Johannesburg – carries out a 'Quality of Life' survey. We ask questions about a wide range of issues affecting us all, such as transport, education, social attitudes and health. This year, we are conducting our sixth survey, and will be interviewing over 13 000 adults across all wards of Gauteng Province. We have contracted GeoSpace International to conduct the interviews on our behalf.

"The Quality of Life surveys provide invaluable data to provincial government and all municipalities in the province, on a wide range of critical issues, from progress in meeting basic needs, to citizen satisfaction, social cohesion, health, employment, entrepreneurship and transport, amongst others. The results of the survey are utilised intensively, especially where service delivery is weak."

> - Mr Rashid Seedat, Head: Delivery Support Unit, Gauteng Provincial Government

The Gauteng city-region has over 15 million residents, contributes 34% to the national GDP, and is the beating heart of the national and regional economy. This survey provides valuable information to ensure that provincial and local governments can plan and deliver services effectively in the region. It also provides researchers and the public with insight into the lives, experiences and attitudes of Gauteng residents.

The first Quality of Life survey was conducted in 2009, and over time it has developed into one of the largest social surveys in South Africa. Subsequent surveys took place in 2011, 2013/14, 2015/16 and 2017/18. This year, the survey is more important than ever, as it will also help us to understand the impacts of the COVID-19 pandemic.

The survey questions were prepared by a range of experts, and try to understand key challenges for people in Gauteng. Once all interviews are completed, the GCRO will release results publicly, and make the anonymised and aggregated data and information available to policymakers and researchers.

All data collection is taking place in line with the strictest COVID-19 protocols.

COVID-19 info box

All data collection is being conducted with strict COVID-19 prevention protocols in place.

For more information on COVID-19, and how you can help stop the spread Visit www.sacoronavirus.co.za Send 'Hi' to 0600 123 456 for WhatsApp support

Call the 24-hour toll-free hotline on 0800 029 999

We would love to hear from you!

Please contact us to let us know how your interview went. If you have any comments or concerns, all calls to our office or call centre agents are confidential and your call will assist us to improve the survey.

GeoSpace call centre 081 073 2446 or 071 041 0033

GeoSpace numbers (**office hours only**) 012 3484586 or 012 3484587

Email address: info@geospace.co.za



Gauteng City-Region Observatory The GCRO uses data from its Quality of Life Surveys to create a base from which academia, government and the public can better understand and the Gauteng City-Region.



Results are published in academic articles, newspapers, and online.







GCRO



2019-04-26 06:00

Culwick

news24

Julia de Kadt. Alexandra Parker and Christina

More than 14 million people live in South Africa's

economic hub, the Gauteng City-Region. That's

es are improving.

well as a much stronger

25% of the country's population

With just under 25 000 people inte GCRO has run its Quality of Life survey every Gauteng's 529 wards, the 2017/18 Quality of Life Survey is two years since 2009. This iteration one of the biggest social attitudes surveys in sub-Saharan terviewed 24 889 respondents across Africa

The results were launched at a high-profile event held today at the University of Johannesburg. The event was attended by Gauteng Premier David Makhura who also responded to the results.

EXTENSIVE SURVEY SHOWS QUALITY OF LIFE

IMPROVING IN GAUTENG

ished on December 6, 2018 in New

The results of the Gauteng City-Regio

(2017/2018) show that, despite very

challenging economic conditions, over

quality of life in the province continues to

improve. The survey also finds increases i

residents' satisfaction with all spheres of

government in the recent period

Gauteng

Observatory's 5th Quality of Life Survey

GCRO Executive Director, Dr Rob Moore, said on the release of the survey's findings, "Economic conditions are clearly very challenging at the moment, with GDP per capita lower than it was ten years ago, and unemployment nearing 30%. In spite of this, our survey shows steady improvement in overall quality of life over time

"It is also clear that satisfaction with government has improved since the last time the survey was run in 2015/16, in particular with provincial government. Some 44% of residents are satisfied with provincial government compared to 39% in the 2015/16 survey. While this might seem low at first glance, the ecent increase in satisfaction with provincial government is significant, and this sphere now com more satisfaction than national government (which stands at 43% satisfied) and local government (at 3894) "

Despite continued high levels of population and household growth in Gauteng, the QoL survey shows that levels of access to services have remained stable. "Access to piped water to homes and yards have remained above 90% over the decade that the survey has been conducted," Dr Moore said. "This tells



Life in Gauteng is improving – but big challenges remain

vatory's fifth Quality of Life edia · User Galleries · News in Pictures and us your pictures · Send us your stories eal that, in many ways, Related Links n Gauteng is getting better · 'The higher the ANC total, the greater their > data, measuring quality of corruption' - Tony Leon on DA campaign trail in bed slowly but steadily since Gauteng Gauteng High Court rules ANC FS candidate list is survey people showed

application not urgent • Free State ANC list judgment to be heard





News —

Gauteng

BY SPECIAL REPORTER - 11 December 2018 - 13:06

Serve

f 🔽 🖾

ø The quality of life for people living in Gauteng continues to improve generally These are the results of the Gauteng City-Region Observatory's (GCRO) 5th Quality of Life Survey (2017/2018), which show that

Survey paints rosy image of

Sunday

World

The survey, which sampled almost 25,000 people, also found increases in residents' satisfaction with all spheres of government in

province continues to improve

f Gauteng have seen a improvement in their access to piped wate Image: Daniel Born

INCOME VULNERABILITY IN GAUTENG

out a great deal of fear and anxiety a ntage of households per ward with no income from formal employment



Complex datasets are made easily accessible as data visualisations, which explore a variety of different thematic areas, challenges and opportunities.

For more information visit www.gcro.ac.za.