

User Guide

Enhancing your RESEARCHconnect International experience



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1 Getting started

1.1 What is RESEARCHconnect International?

RESEARCHconnect International is an all-encompassing research funding tool, providing comprehensive funding information to the international research community.

The service comprises thousands of research funding opportunities which can be interrogated in a variety of ways, enabling you to source and apply for relevant funding opportunities with ease.

The opportunities featured cover a breadth of research funders – including major international initiatives as well as national opportunities – making it easier than ever for you to find funding for your research projects, no matter how big or small.

1.2 Help at hand

This user guide covers the key features of the RESEARCH connect International service, helping the user with instructions on how to conduct searches, set up tailored email alerts, organise their funding information and more.

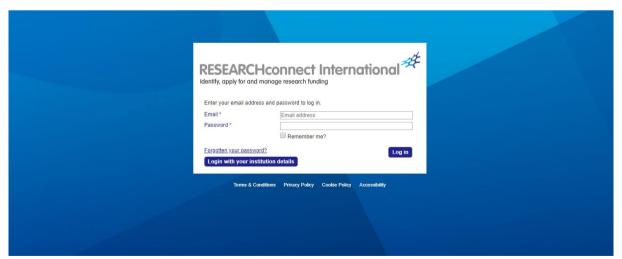
In addition to this manual, the website contains useful tips, pointers and FAQs on how to use the service to search for funding effectively. Simply visit the <u>My toolkit</u> area in the <u>My Resources</u> section of the site to access this information.

The Research Help Desk staff pride themselves on being friendly, approachable and offering sound advice, whether it be on using RESEARCHconnect Germany or on research funding in general. If you have any queries regarding any aspect of the system, feel free to contact the Research Help Desk on +44 (0)3330 111 666 or from the *Contact us* area on the site.

1.3 The RESEARCH connect International website

The service can be accessed at https://search.researchconnect.eu/ using a personal computer, laptop, iPad or even a mobile phone. The system is browser based, with all popular browsers such as Internet Explorer, Chrome, Firefox and Safari being supported.

When first accessing the website you will be greeted with the following screen:

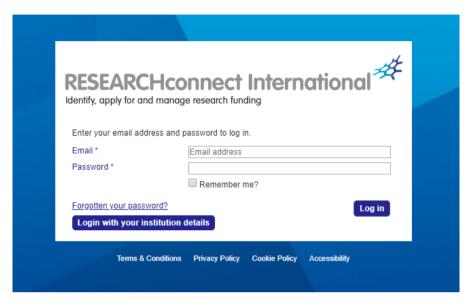


1.4 Logging in

To access all of RESEARCHconnect International's features and benefits, subscribed users are required to log in.



To log in, enter the username (email address) and password created upon subscription to the service:

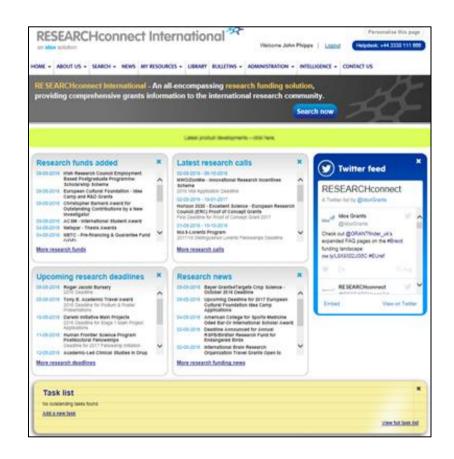


Tick the **Remember me?** box if you want the website to remember your details (not recommended on a shared computer). Providing you do not log out of the system when you have finished your session, the system will log you on automatically next time you visit the site.

If you have forgotten your password, click **Forgotten your password?** and enter your email address to be sent a password reset link.

Once you have logged in, you will see the following page:







1.5 The main menu

The following options are provided on the main menu:

Home Your personalised homepage which enables you to guickly see the latest

research funding information that is important to you.

About usLearn about RESEARCHconnect International and the full range of features

and benefits the service offers.

Search Search RESEARCH connect International for funding opportunities using a

variety of search and filtering tools.

News Make sure you always stay one step ahead with access to the latest

research funding news and trends (this information is also available direct

from the homepage).

My Resources Here you can amend your account details, search templates, location

groups, saved searches and tasks. You can also manage your workgroup

memberships.

Library Browse the reference library which comprises useful articles on topical

issues that will support you in applying for funding.

Bulletins Access the RESEARCH connect International Bulletin, featuring the latest

funding announcements, in the *View bulletins* area; or create a bespoke bulletin relevant to your areas of interest in the *Search bulletins* area. The *View bulletins* area also showcases the latest funding highlights and an

archive of previous bulletins.

Help Desk.

1.6 Site links

The following links are provided in the footer of each page of the site.

Site Map An overview of the website and links to key pages.

FAQs Answering all of RESEARCHconnect International's frequently asked

questions relating to topics such as setting up users and conducting

searches.

Terms & Conditions The terms and conditions that apply to all users relating to the use and

content of the RESEARCH connect International service.

Privacy & Cookie

Policy

Information about Idox's privacy and cookie policy for RESEARCHconnect

International users.

Accessibility Information about the accessibility standards that have been used to develop

the website.

1.7 Logout

A logout link is displayed in the top right hand corner of every page allowing the user to log out whenever ending a session (recommended on shared computers).



1.8 Links to additional products and services

As Europe's leading provider of funding and policy information, Idox provides a portfolio of product and service solutions for organisations across all sectors. Links to further information can be found at the bottom of each page.

Information on the full range of Idox products and services can be found at: www.idoxgroup.com

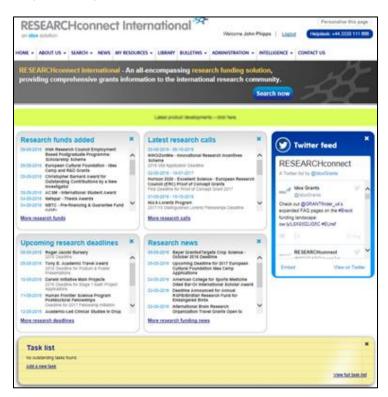


2 The homepage

2.1 Exploring the homepage

The key sections of the RESEARCH connect International homepage are:

- Search now a quick start button for initiating a new search.
- Latest information panel the latest information about RESEARCHconnect International such as recent enhancements to the system and new Intelligence content.
- Research funds added continuously updated list of the latest grants and funding opportunities added to RESEARCHconnect International.
- Latest research calls continuously updated list of the newest calls for proposals from our showcased providers.
- Upcoming research deadlines list of funding opportunities with imminent or approaching deadlines.
- Research news latest news announcements relating to research grants and funding.
- Twitter feed the latest Tweets from the RESEARCHconnect Twitter account.
- Task list A list of general tasks, or tasks related to specific funding schemes, that can be set
 and compiled by the user through <u>fund details pages</u> or via the <u>My tasks</u> area in the <u>My</u>
 Resources section of the website. Reminders can also be set by the user to notify them of
 when a task requires completion.





Clicking on a funding scheme title, call, deadline or news item will take you directly to that item. Clicking the hyperlink at the bottom of each box to view more information will present a results listing that can be filtered and/or sorted as desired.

Any box can also be removed from the homepage by clicking the small blue cross in its top-right corner.

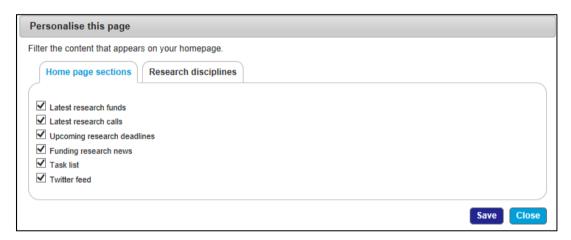
2.2 Personalising the homepage

When on the homepage, the following button is available in the top-right corner:

Personalise this page

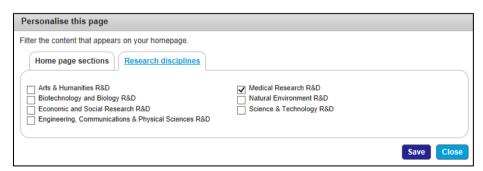
Clicking this button allows you to personalise the information shown in the sections displayed on the homepage and tailor it to your individual requirements. You can add and remove boxes as desired to create a dynamic, personalised homepage that features the latest information from the research funding world relevant to you.

Upon clicking **Personalise this page** you will be presented with the following:



By checking or unchecking the relevant boxes, you can set exactly what you want to be displayed on your homepage.

Use the Research disciplines tab to filter the information that is displayed in the boxes on your homepage. In the example below, only information relating to 'Medical Research R&D' will be displayed.



Any changes saved will remain if you log out and then log back on to the site again.



2.3 More information pages

Clicking the **More research funds**, **More research calls** or **More research deadlines** links at the bottom of each box on the homepage will display more information for the relevant section. From here you will be easily able to switch to a different section by clicking the appropriate tab.



You can also view funds that have been updated from here.

2.4 Research funds added and updated funds

Clicking **More research funds** in the *Research funds added* box takes you to a listing of funding schemes added to RESEARCHconnect within the last 90 days. You can also view updated funds by clicking on the appropriate tab. The options for added and modified funds are very similar and are described below.

The **Sort by** options can be used to sort the *Research funds added or modified* listing alphabetically, by discipline, date added (default), deadline, funding type or status.



The <u>Produce report</u> option allows you to download or email colleagues a funding report containing your selected recently added or modified funds.

The filter box on the right of the page can be used to refine the listing. By default, the research discipline filter will reflect your homepage personalisation settings. The default filter settings can be changed, if required.

Other filters allow you to refine the listing by:

- Funding amount: use the slider tool to select minimum and maximum values;
- Funding type: the type of funding in which you are interested e.g. bursary, grant;
- Funding source: the type of funding source in which you are interested e.g. Corporate, Government;
- Date added/date modified: funds added/modified in the last 30, 60 or 90 (default) days. The 'All' option will display all funds added/modified within the last three years. You can set your own number of days by using the 'Custom' option;
- Status: whether the fund is open or closed to applications at the current time. You can also select future or discontinued funds.

2.5 Latest calls

Clicking **More research calls** in the *Latest research calls* box takes you to a listing of calls for funding applications launched within the last 90 days by our showcased providers.

The **Sort by** options can be used to sort the *Research* calls launched listing alphabetically or by launch date (default).

The <u>Produce report</u> option allows you to download or email to colleagues a funding report containing your selected calls.

The filter box on the right of the page can be used to refine the listing. By default, the research discipline filter will reflect your homepage personalisation settings. The default filter settings can be changed, if required.



Other filters allow you to refine the listing by:

- Funding amount: use the slider tool to select minimum and maximum values;
- Funding source: the type of funding source in which you are interested e.g. Corporate, Government:
- Call date: calls launched in the last 30, 60 or 90 (default) days. The 'All' option will display all
 calls launched within the last three years. You can set your own number of days by using the
 'Custom' option;
- Frequency: the basis on which the funding schemes are open to applications e.g. Annual, Quarterly, One-off.

2.6 Upcoming deadlines

Clicking **More research deadlines** in the *Upcoming research deadlines* box takes you to a listing of funding schemes due to close to applications within the next 90 days.

The **Sort by** options can be used to sort the *Upcoming research deadlines* listing alphabetically, by discipline, deadline (default) or funding body.

The <u>Produce report</u> option allows you to download or email to colleagues a funding report containing your selected upcoming deadlines.

The filter box on the right of the page can be used to refine the listing. By default, the research discipline filter will reflect your homepage personalisation settings. The default filter settings can be changed, if required.

Other filters allow you to refine the listing by:

- Funding amount: use the slider tool to select minimum and maximum values;
- Funding type: the type of funding in which you are interested e.g. bursary, grant;
- Funding source: the type of funding source in which you are interested e.g. Corporate, Government;
- Deadline date: deadlines within the next 30, 60 or 90 (default) days. The 'All' option will display all deadlines within the next three years. You can set your own number of days by using the 'Custom' option:
- Frequency: the basis on which the funding schemes are open to applications e.g. Annual, Quarterly, One-off.



3 Searching

3.1 Using the search tools

Clicking the Search option on the main menu will present three search options:

- New research funding search for when you want to search from scratch by entering new criteria. You can also use the Search now button on the homepage to initiate a new search. You can then run a standalone <u>Guided search</u>, <u>Funding source</u> or <u>Text search</u> or a compound search which can include all of these.
- Run a saved search this will restore a previously saved search allowing you to identify the most up-to-date search matches.

Saved searches are split into *My saved searches* (those searches unique to your profile and stored in your personal folders), *Workgroup saved searches* (those searches saved and shared to workgroups of which you are a member) and *Organisational saved searches* (those searches saved and shared across your organisation by Administrators).

Run a saved search.

Search by template – adopting a search template that has been set up either by you or a
colleague. This is useful if you have standard search criteria that require only minor
adjustment before conducting a new search.

Saved templates are split into *My templates* (those templates unique to your profile and stored in your personal folders), *Workgroup templates* (those templates saved and shared to workgroups of which you are a member) and *Organisational templates* (those templates saved and shared across your organisation by Administrators). <u>Search by template</u>.

The **Restore last search** button in the top-right corner of the panel allows you to restore the last search you ran:

Restore last search

As the website does not save searches automatically, this provides a quick and easy way of retrieving your last search when you have left the site without having saved it.

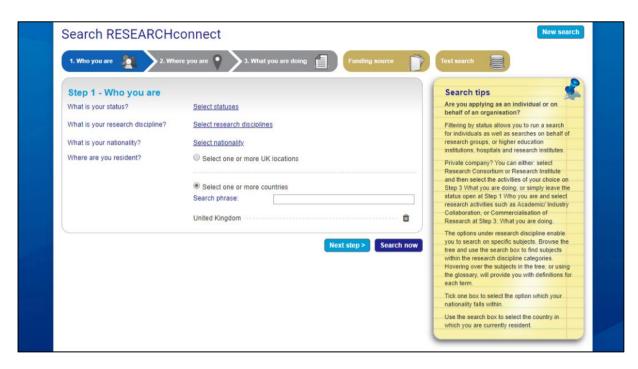
To save any of your conducted searches – ensuring that you never lose important search information and criteria – click **Save search** on the results listing page (*Save search*).

3.2 Guided search

The primary feature of RESEARCHconnect International is the facility to search for funding initiatives which are of direct relevance to the research project for which funding is sought. A guided search allows a user to enter key criteria relating to the applicant and the research they wish to conduct and then to produce an applicable list of funding results. This is an ideal option when a user has a particular research project in mind.

To conduct a research funding search, click **New research funding search** from the main menu or the blue **Search now** button on the homepage. The following page will then be displayed:





The three steps relating to a guided search are:

- Step 1 Who you are
- Step 2 Where you are
- Step 3 What you are doing

The two additional search tabs *Organisation* and *Text search* provide the ability to search by funding organisation; and by word(s) or phrase (*Funding source*, *Text search*).

Any of the search tabs can be selected for a standalone search or combined with other search criteria for a more complex and precise search. For example, you may want to identify funding based on your location and a basic text search, entering keywords specific to the research. You can enter as much or as little information as desired but the more specific you are about your research project, the more relevant but fewer the funding results are likely to be.

As you enter information on each search tab, click **Next step** or click the required tab to enter more information. Once you have finished, click **Search now** to view the results.

To clear criteria entered for a particular search, click on the criteria specified and uncheck the unwanted options. Click **OK** to save your changes.

To clear all criteria entered for a search, click the **New search** button.

3.2.1 Step 1 – Who you are

What is the applicant's academic status, discipline and nationality, and where do they live?

This step involves selecting the most accurate description for the applicant and their research.

Clicking each of the **Select** options will bring up a pop-up menu. Browse the pop-up menus by clicking on each of the arrows next to the headings to expand the options and then check the relevant box(es). Remember the following basic rules that apply to all pop-ups:

Making no selections is the same as checking all boxes. All records will be returned.



- Selecting one option will filter the results to funds that apply to that option.
- Selecting more than one option will filter the results to funds applying to either option. Consequently selecting more than one option widens the search and will return more results than selecting a single option.

What is your status?

Specify whether the applicant is an individual or organisation. Clicking on the arrow against the Individual status allows you to make selections from options including, for example, Early Career Researcher and Postgraduate.

What is your research discipline?

Browse the classification tree and tick the relevant box(es).

Alternatively, you can use the **Search phrase** text box to search for words and phrases. Simply start typing a word or phrase and the system will offer you choices from which you can make a selection. The system will automatically locate your discipline within the tree.

If you need clarification as to what the individual disciplines cover, you can hover over each one to bring up a short description, or you can click **Glossary of research disciplines** to view a full list of disciplines and their descriptions.

What is your nationality?

Select the applicant's nationality. Leave blank if not known or not relevant.

Where are you resident?

The residence will default to the residence selected for your profile (<u>My account details</u>). However, you can change this by beginning to type the name of the required country in the search box and selecting from the options that will be provided.

Click **OK** once you have made your selections on each pop-up.

Once you have answered all questions click **Next step** or click another tab to continue with the search. Remember that no questions are mandatory.

3.2.2 Step 2 – Where you are

Where is the research taking place?

Select the country where you intend to carry out the research activity. If you are prepared to work anywhere, leave the selection blank. You can select multiple countries if appropriate.

3.2.3 Step 3 – What you are doing

What research activities are you seeking to fund?

This step requires you to define the objectives of the research project – that is, the purpose or activities for which assistance is required.

By clicking on the **Select research activities** link, you can choose the most relevant project activities from the pop-up box. If you need clarification as to what the individual activities cover, you can hover over each one to bring up a short description, or you can click **Glossary of research activities** to view full activity descriptions.

At this stage, you have completed the three main steps of the guided search. Clicking **Search now** will return a list of relevant results (*Search results*).

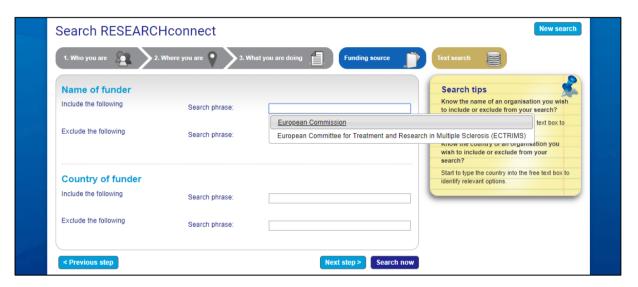


3.3 Funding source

The **Funding source search** can be combined with the guided search and text search for a more advanced search but it can also be used individually.

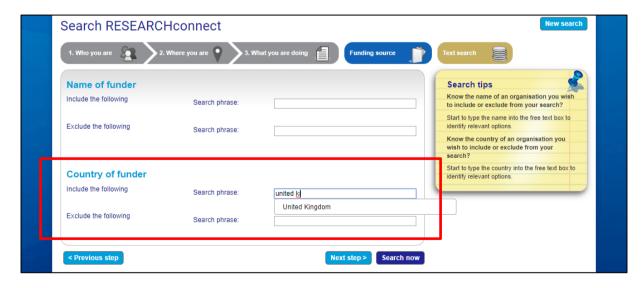
The **Funding source** search feature is useful when you are looking for schemes administered or provided by a particular organisation. Type into the *Include the following* box the first part of the name of an organisation and a list of matching organisations will appear from which you can make your selection. If you know the organisation as an acronym, just type in the acronym and the system will still find it for you. You can repeat the process to select more than one organisation if necessary.

The following image shows an example of a search for the European Commission:



You can also choose to exclude organisations from your search results by using the *Exclude the following* box.

Or you can also choose to include or exclude funders by country. Just type in and select the countries in the *Country of funder* fields.



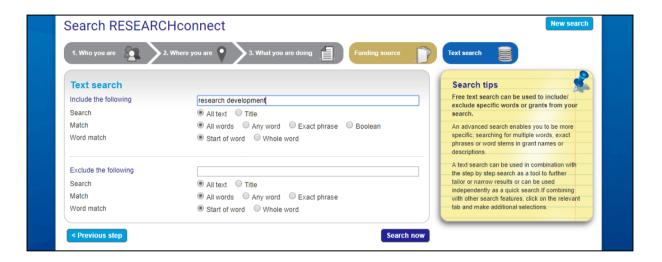


3.4 Text search

The **Text search** option enables you to include/exclude specific words from your search.

You can search for multiple words, exact phrases or word stems in fund names or descriptions. In short, use a text search when you want to:

- search for a specific activity or phrase; or
- quickly locate a funding scheme by its name; or
- conduct background research on a topic.



The example shown above will search every research funding report on the website for the presence of the words 'researcher' or 'development'. Because the *All words* option has been selected, both words will need to be present for a fund to be included in the search results. Selecting *Any word* would mean that only one of the words would need to be present. *Exact phrase* would mean that both words would need to be present and positioned together.

You can limit your word search to searching just the title by clicking the *Title* option. A title search is a good option if you know the name of the fund or a word contained within its name.

By default the text search will search for the stem of the word. For example, searching for 'project' will return funds with 'project', 'projects' or 'projecting' within them. If you just want 'project', you should select the *Whole word* option.

Boolean searching is supported on the site and enables you to created more complex text search queries. The main Boolean operators AND, OR and NOT can be used; phrases must be enclosed in inverted commas and brackets should be used to group operations.

The **Text search** can be used individually but it can also be combined with a guided and/or organisation search to create a more advanced search.

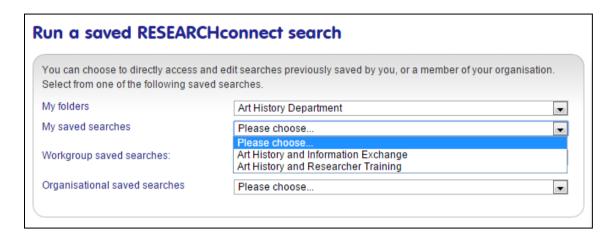
3.5 Run a saved search

This feature allows you to quickly access searches that you have previously saved or access searches that your colleagues have shared with you. You can also run searches that you have created and saved from the *My Resources/My folders* area (*My saved searches*).



Any updates associated with your search criteria will be automatically refreshed each time the search is re-run.

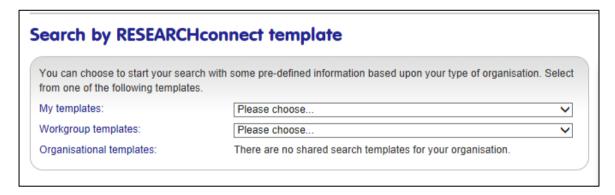
If you have organised your saved searches within your personal folders, select the relevant title of the folder to show the searches saved within it. If you have not saved the search you want to access to a particular folder, select **My default folder**.



Searches shared with a workgroup to which you are a member are available in the *Workgroup saved searches* drop-down box. Similarly, saved searches shared throughout the organisation by Administrators can be accessed from the *Organisational saved searches* drop-down box.

3.6 Search by template

In a similar way to running a saved search, you can run a personal, workgroup or organisational template search from the **Search by template** area.



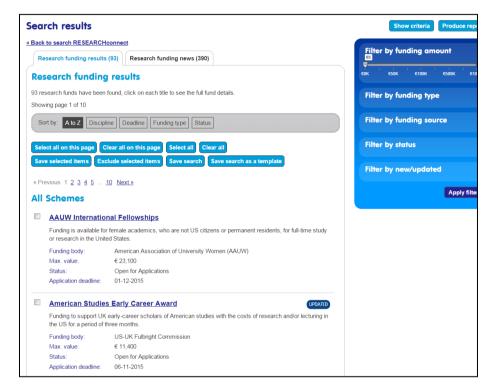
For more information about creating search templates, see <u>Save search as a template</u>.



4 Search results

4.1 Results listing

The following is an example of a funding results listing. It shows how many funds and how many pages of funds have been identified. Each page of the listing displaying a maximum of 10 funds:



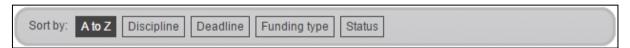
Every search automatically searches funds and news items simultaneously. Each set of results can be viewed by clicking on the appropriate tab.



The number of matching funds and news items is shown in brackets.

4.2 Sorting search results

The **Sort by** options can be used to sort funding results alphabetically (default), by discipline, deadline, funding type or status.





4.3 Filtering search results

The filter box on the right of the search results page can be used to make matched research funding results more specific.

Select as many options as you want to use to focus your results on the most relevant research funding schemes. You can add or remove your filter choices at any time by checking/unchecking the relevant boxes and clicking **Apply filter**.

The following filters can be applied to research funding search results:

Funding amount – use the slider tool to specify the minimum and maximum amounts that you require for your research project. **Note:** Funds that provide support on a discretionary basis will always be returned.

Funding type – select from:

- Bursary: a financial award to support and encourage research activity, which may be based on financial need.
- Competition or Prize: financial and non-financial recognition such as a cash prize or accolade.
- Fellowship: a financial award connected to a specific field.
- Grant: a form of financial support which does not need to be paid back.
- Loan: the temporary provision of money that must be paid back in instalments, at regular intervals and often with interest.
- Scholarship: financial award given to a student on the basis of academic achievement and promise.
- Studentship: an award which provides funding for students who are working on specific research projects.

Funding source – select from:

- Charitable: national and international charitable trusts and foundations.
- Corporate: national and international companies.
- Government: Government (its public bodies and agencies) and other administrations across the world, including the European Commission.
- Membership: independent, professional societies and associations with a membership base of national and global scope.
- Research Council: Research Councils which are publicly funded and responsible for funding different areas of research.
- University: an institution of higher education that provides both undergraduate and postgraduate education and where research is conducted.

New/updated – select from:

- Latest funds: funding schemes added within the last 30 days.
- Updated funds: funding schemes updated within the last 30 days.

Status - select from:

- Future: advance information on schemes which are not vet active.
- Open for Applications: those schemes which are currently accepting applications.
- Closed to Applications: those schemes which are not currently accepting applications.
- Discontinued: those schemes which are no longer running or which are held in abeyance such schemes remain on the site for monitoring purposes.



4.4 Using search results

There are a number of ways to use the information listed in your search results:

4.4.1 Show criteria

The **Show criteria** button allows you to review your search criteria and amend your search, if required.

4.4.2 Save search

A powerful feature of the system is the ability to save your search for future use. This can be done by clicking the **Save search** button which will display the *Save search* wizard.

- 1. On step 1 of the wizard, choose to update an existing saved search, or add as a new saved search to an existing folder, or create a new saved search and a new folder at the same time.
- 2. On step 2, select the existing search you want to update or give the search a name and select the folder you want to save it to or create a new folder. If you are a member of a workgroup, you have the option to share your search with a workgroup. Administrators have the option to share the search with all users in your organisation.
- 3. On step 3, you can choose to set up email alerts for the search, which will notify you directly when there have been updates to the results of your search. You have the option to specify the frequency of these alerts and the option to send them to other users or individuals.
- 4. Click **Save** when you have entered all your requirements.

Note: The system does not save searches automatically and, therefore, any valued search criteria should be saved by users to ensure they are not lost upon logging out of the website.

4.4.3 Save search as a template

By clicking the **Save search as a template** button you can set up a search template. This is particularly useful where there are search criteria that you will use frequently e.g. details about who you are.

- 1. On step 1 of the wizard, choose to update an existing search template or add as a new search template.
- 2. If you are a member of a workgroup, you have the option to share the search template with the workgroup. If you are an Administrator, you have the option to share the search template with all users in your organisation.
- 3. Click **Save** and the template will be saved into the *My search templates* area.

4.4.4 Save selected items

You can save selected funding schemes to a funding portfolio for retrieval at a later date as follows:

- 1. Check the box alongside the scheme(s) you want to save (the **Select all on this page**, **Select all**, **Clear all on this page** and **Clear all** buttons can be used as appropriate).
- 2. Click the **Save selected items** button.
- 3. On step 1 of the wizard, choose to update an existing funding portfolio, or add as a new funding portfolio to an existing folder, or add as a new funding portfolio to a new folder.
- 4. On step 2, if saving a new portfolio, give the portfolio a name and select the folder you want to save it to or create a new folder. Add a comment to help you distinguish the portfolio, if required.
- 5. Step 3 enables you to set up alerts on your portfolio so that you or others will be notified if funds within your portfolio are updated in any way.
- 6. Click **Save** when you have entered all your requirements.



4.4.5 Exclude selected items

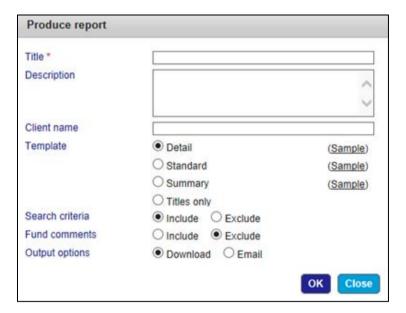
You can exclude funds which are of no interest to you from your result listing by using the **Exclude** selected items button.

- 1. Tick the scheme(s) you want to exclude (the **Select all on this page**, **Select all**, **Clear all on this page** and **Clear all** buttons can be used as appropriate).
- 2. Click **Exclude selected items**. The selected schemes will disappear from view.
- 3. The **Show excluded items** button will become available on the top task bar allowing you to show the excluded items in your results listing (greyed out). Once you have clicked this button, you can also choose to restore any of your excluded schemes by clicking **Excluded: Click to include in results**.

4.4.6 Produce report

You can easily produce a report of your results for your personal use or to circulate to colleagues or partner organisations by using the following procedure.

- 1. Tick the scheme(s) you want to include in the report (the **Select all on this page**, **Select all**, **Clear all on this page** and **Clear all** buttons can be used as appropriate).
- 2. Click the **Produce report** button (top right hand corner) to display the report wizard.



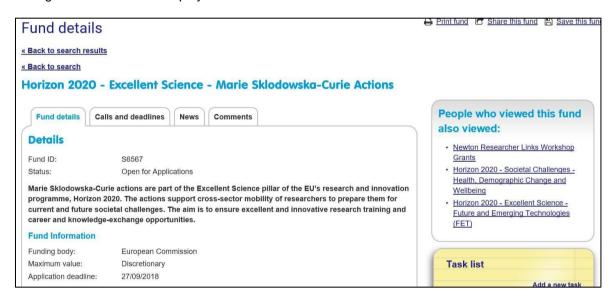
- 3. Give the report a title (mandatory), a description (optional) and enter the client name (if applicable).
- 4. Select the report template you wish to use for the report. You can choose from:
 - The Detail template which includes all information held for each fund.
 - The Standard template which, while not including all information about each fund, does include the most critical information including useful links to relevant websites, application forms etc.
 - The *Summary* template which only contains the title, status, funding body, maximum value and application deadline for each fund.
 - The *Titles only* template which provides you with a list of the fund titles generated by your report. The titles are hyperlinked so that you can easily access the full details of the fund.
- 5. By default, the criteria for your search will be included in your report. If you do not want the search criteria to be included, select *Exclude* next to *Search criteria*.



- 6. Any comments made in respect of the fund will not be included in your report by default. If you would like to include them, select *Include* next to *Fund comments*.
- 7. You have the option to download the report in a word processor document format, or to send it by email to yourself and/or to other users and/or individuals. Select the required option next to *Output options*.
 - If you select the Download option, click OK to start the download.
 - If you select the Send by email option, start typing in the Send to an existing recipient box the email address of the person with whom you want to share the report and the available options will be displayed. Click on the required option to select it. Repeat the process to add more recipients. If the email address you require is not displayed, use the Add a recipient not currently using RESEARCHconnect link to add the email address to the database. It will then be available for you next time you want to share information with that person. You can also share the report with a workgroup of which you are a member by selecting from the Send to workgroup drop-down box. Optionally, overtype the default message to accompany the report.
- 8. Click OK.

4.5 Viewing fund details

Clicking on a fund title will display the fund details.



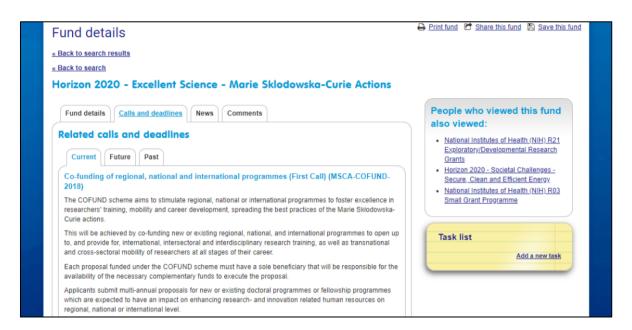
You have the option to:

- print the fund details by clicking Print fund;
- share the fund details with another system user, or workgroup of which you are a member, or by email with a recipient not currently using the system by clicking **Share this fund**;
- save the fund to a funding portfolio for retrieval at a later date by clicking Save this fund;
- view similar funds by clicking on the People who viewed this fund also viewed links;
- add a new task related to the fund you are currently viewing (<u>Adding a fund-related task</u>).

From a fund details page, you can go back to either your search results (click **Back to search results**) or your search criteria (click **Back to search**).

Fund information is presented on four tabs: *Fund details, Calls and Deadlines, News* and *Comments.* By default, the *Fund details* tab is displayed. Here, you can read full information about the selected fund including its objectives, who can apply, how to apply, contact details and useful documents and links.





Calls and deadlines are further sub-divided into *Current, Future* and *Past* allowing you to quickly see any current funding opportunities and any that are planned to be available in the future. Reviewing past calls and deadlines can also be useful as this might give you an informed view of when the fund may open for applications again.

On the *Comments* tab you will be able to read any comments shared by your colleagues. You can also add and share your own comments (*Adding a comment*).

4.6 Adding a fund-related task

Adding a task from a fund details page will create a task related to the fund being viewed. This is useful for when there is an upcoming deadline, or something of importance relating to the fund, on which you want to take action.

To add a task when viewing a fund, click the **Add a new task** link.



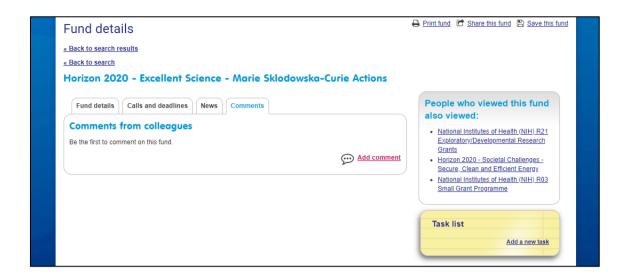
Enter the details of the task in the *Message* box and add a due date. You also have the option to schedule a reminder.

By default, the task will be assigned to yourself. However, you have the option to assign it to another user. If assigning to another user, search for the name of the user to be assigned the task and select from the available options. Click **Save** when you have entered all your requirements. An email will be sent to the task recipient containing details of the task they have been assigned.

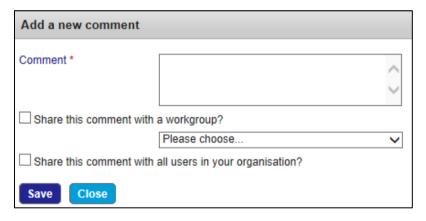
4.7 Adding a comment

You can quickly add comments to a funding opportunity for your own use or for other users to see by clicking the **Add comment** link in the comments area.





Add a comment in the comment area and save the comment if you only want it to be visible to yourself. If you are a member of a workgroup, you have the option to share the comment with the workgroup. Selecting this option will notify members of the workgroup by email that the comment has been added. You can also share a comment with all users in your organisation but this will not generate an email.



Note: When a comment has been made on a fund, a speech bubble icon appears on the *Comments* tab and the search results page as shown below. This enables you to quickly see that the fund has comments which are available for you to view.

comments which are available for you to view.

Comments tab

Search results page





5 News

5.1 News alerts by email

In order to ensure you are kept fully up to date and never miss an important funding opportunity, you can configure your system so that you receive news alerts directly to your inbox. This can be done in the *My updates* area.

5.2 News archive

Whether you decide to receive email alerts or not, you can always view published news articles by clicking *News* on the main menu. News articles are then displayed by month.



The **Previous month** and **Next month** links can be used to select the news articles for other months. Clicking on a date highlighted in blue in the calendar will display the news articles for that day.

Clicking on the heading of any news article will display the full article.

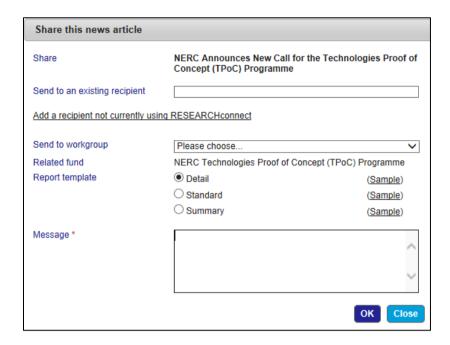
5.3 Sharing a news article

Users have the ability to quickly share news articles, complete with information regarding any related funds, with other users, other individuals who are not users or a workgroup of which they are a member.

When viewing a news article, click the **Share this news article** link. You can then configure with whom you would like to share the news article and what information you want to send them.

Start typing in the **Send to an existing recipient** box the email address of the person with whom you want to share the news article and the available options will be displayed. Click on the required option to select it. Repeat the process to add more recipients. If the email address you require is not displayed, use the **Add a recipient not currently using RESEARCHconnect** link to add the email address to the database. It will then be available for you next time you want to share information with that person. You can also share the news article with a workgroup of which you are a member by selecting from the **Send to workgroup** drop-down box.





The report template you wish to use for any related funds can be selected. The *Detail* template will include all information held for that fund whereas the *Summary* template will only contain the title, status, funding body, maximum value and application deadline for the related fund. The *Standard* template, while not including all information about the related fund, does include the most critical information.

You can use the Message box to include a customised message that will be included in the email.

When you have entered the required information, click **OK** to send the email to the selected recipients.



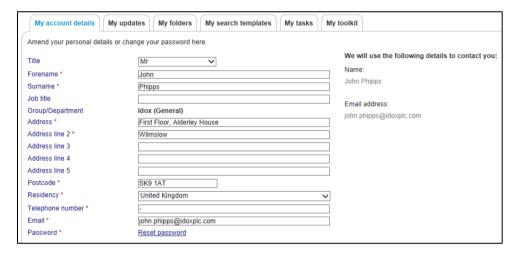
6 My Resources

The *My Resources* area is an important area as it contains information specific to you. For instance, in this area you can change your password, access your saved searches, create tasks and manage your workgroup memberships.

The specific areas within My Resources are as follows:

6.1 My account details

In the My account details area you can edit and update your account information.



You can modify any of the stored information at any time by entering the new information into the relevant box.

Ensure that your default residency is set to the correct country as this will be used to ensure that the funding opportunities that are displayed or are sent to you are relevant to you. You can change your default residency at any time by selecting another country from the drop-down box.

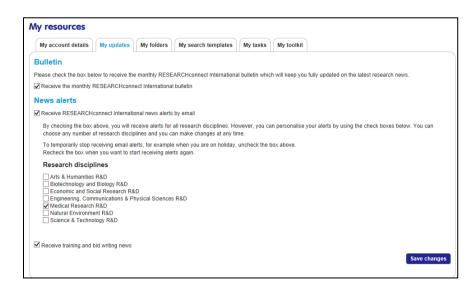
To change your password, click the **Select password** link and then enter and confirm your new password. Your password will be encrypted once it is saved and so it is totally secure and cannot be viewed by any other person, including administrators. You should not share your password with other people.

Once you are happy with the entered information, click **Save changes**. Your account details will be updated immediately.

6.2 My updates

In the *My updates* area you can choose what updates you want to receive directly to your inbox by checking the appropriate tick boxes. This includes the RESEARCHconnect International Bulletin, news alerts and Training and bid writing news.





You can filter the news alerts you receive by checking the appropriate *Research discipline* and/or *Location*. In the example shown, only news alerts relevant to *Medical Research R&D* would be received. Multiple selections can be made if you are interested in more than one *Research discipline* and/or *Location*. **Note:** Even if a *Research discipline* and/or *Location* has been selected, you must have also checked the **Receive RESEARCHconnect International news alerts by email** box.

You can receive alerts about training and bid writing by checking the **Receive training and bid writing news** option.

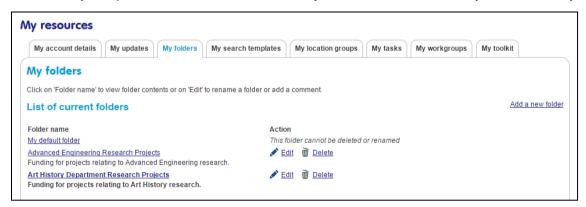
Receiving news alerts and the bulletin directly to your inbox is a great way to keep up to date with the latest funding information. However, you can also view published news alerts and bulletins on the site at any time by clicking *News* and *Bulletins* respectively on the main menu.

Once you have selected your preferences, click **Save changes**. You can change your preferences at any time.

6.3 My folders

In the *My folders* area you can create new folders and edit existing folders. Folders will help you to organise your saved funding searches, funding portfolios and personal bulletins.

You will initially be provided with a folder called My default folder in which you can store your

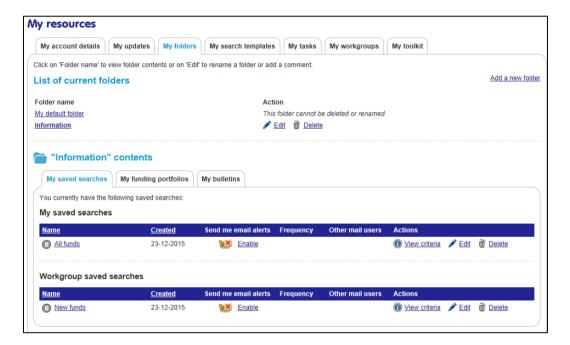




searches, funding portfolios and personal bulletins. You can add new folders by clicking the **Add a new folder** link. Folders can be named according to your preference and you can create as many of them as you require.

The name of a folder can be modified or a comment added or modified by clicking the **Edit** link. A folder can be deleted by clicking the **Delete** link and then confirming that you want the deletion to be actioned. Once you have confirmed, the folder will be irretrievably deleted.

If you want to view the contents of a particular folder, click on the appropriate folder name. The contents of each folder are divided into three sections: *My saved/shared searches* (<u>Save search</u>), *My funding portfolios* (<u>Save selected items</u>) and *My bulletins* (<u>Personal bulletin</u>). Click on the relevant tab to view the contents.



6.3.1 My saved searches

In the *My saved/shared searches* area there will be a section for your saved searches and, if you have shared a search with a workgroup, a section for workgroup saved searches. This quickly enables you to see which searches you have shared with others. Any shared search can be run by others from the *Run a saved search* area (*Run a saved search*).

Note: Administrators may have a section for organisation shared searches if they have shared searches with the organisation as a whole.

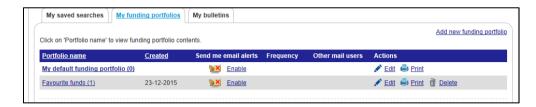
You can use the action links to **View criteria** of the search, **Edit** the search including its name, comments, alerts and sharing and **Delete** the search. You can also quickly enable/disable an email alert to yourself by clicking **Enable/Disable** in the *Send me email alerts* column.

To run a search, simply click the search name.

6.3.2 My funding portfolios

Any funding portfolios saved into the folder are displayed when you click on the *My funding portfolio* tab.





You can add additional funding portfolios by clicking on the Add new funding portfolio link.

You can use the action links to **Edit** the funding portfolio including its name, comments and alerts, **Print** the funding portfolio and **Delete** the funding portfolio. You can also quickly enable/disable an email alert to yourself by clicking **Enable/Disable** in the *Send me email alerts* column.

To view the contents of a funding portfolio, simply click the funding portfolio name.

6.3.3 My bulletins

Any personal bulletins saved into the folder are displayed when you click on the My bulletins tab.



You can add additional personal bulletins by clicking on the Add new bulletin link.

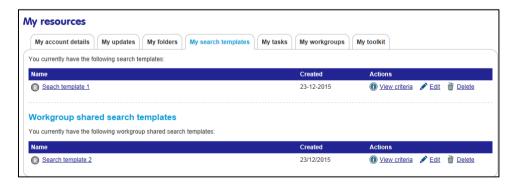
You can use the action links to **Edit** the bulletin including its name and comments, **Print** the bulletin and **Delete** the bulletin.

To view the contents of a bulletin, simply click the bulletin name.

6.4 My search templates

In the *My search templates* area there will be a section for your saved search templates and, if you have shared a search template with a workgroup, a section for workgroup saved search templates. This enables you to quickly see which search templates you have shared with others. Any shared search template can be run by others from the *Search by template* area (*Search by template*).

Note: Administrators may have a section for organisation shared search templates if they have shared search templates with the organisation as a whole.



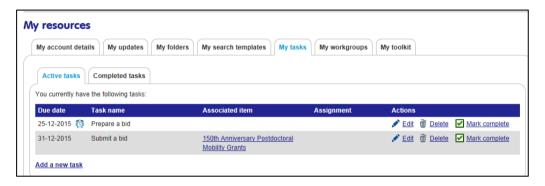


You can use the action links to **View criteria** of the search template, **Edit** the search template including its name and sharing and **Delete** the search template.

To run a search using a search template, click the search template name and you will be taken to the *Search* page. The template's saved criteria will be entered under each tab of the search tool ready to view or edit. Click **Search now** to run the search based on the entered criteria.

6.5 My tasks

In the *My tasks* area you can view active tasks under the *Active tasks* tab or completed tasks under the *Completed tasks* tab.



The *Task name* is displayed along with the *Due date*, any *Associated item* (usually a fund) and whether the task has been assigned to you or by you to another user. If there is no assignment, the task is a personal one for you.

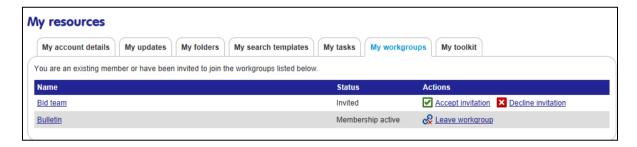
You can add a new task by clicking on the **Add a new task** link. You will then be able to enter the details of the task. Add a due date and reminder, if required. By default, the task will be assigned to you as a personal task. You can assign the task to another user by entering part of the email address in the *Assign to user* box and selecting the required email address from the list of displayed options.

You can use the action links to **Edit** the task, **Delete** the task or **Mark complete**. If you mark a task as complete, it will be moved to the *Completed tasks* area and an email will be sent to the person who assigned you the task initially.

6.6 My workgroups

Workgroups enable funding information such as searches, search templates, email alerts, news articles, funds, bulletins and reports to be shared quickly between groups of people.

You can manage your workgroup memberships in the My workgroups area.



When you are invited to join a workgroup, you will be sent an email advising you of the invitation. You can then access the *My workgroups* area to accept or decline the invitation (see 'Bid team' in the



example above). To accept, click the **Accept invitation** link and to decline, click the **Decline invitation** link.

When you have accepted the invitation, the status will change to *Membership active* and the action to **Leave workgroup** (see 'Bulletin' in the example above). You can click on this action at any time to leave the workgroup.

To see who else is in the workgroup, click on the name of the workgroup.

6.7 My toolkit

In the My toolkit area you can access a number of downloadable documents to help you use the system to its full potential.

New and updated documents are regularly added to the *My toolkit* area – be sure to check it for the latest information.



7 Bulletins

7.1 The RESEARCH connect International Bulletin

The latest RESEARCH connect International Bulletin can be accessed at any time via the *Bulletins* tab found on the main menu. Selecting the *View Bulletins* option will direct you to the bulletins page where you can view the latest bulletin alongside the suggested 'funding highlights' for the month and an archive of previous bulletins.



You can easily share a bulletin with others by clicking the **Share this bulletin** link alongside the bulletin you want to share. You have the option to share the bulletin with other users or individuals who may not be users. You can also share with a workgroup of which you are a member. Optionally, you can add a custom message for the recipient before sending the bulletin.

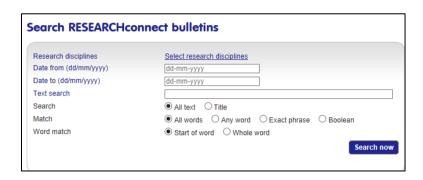
Remember you can configure to receive the monthly bulletin automatically by email in the <u>My updates</u> area.

7.2 Personal bulletin

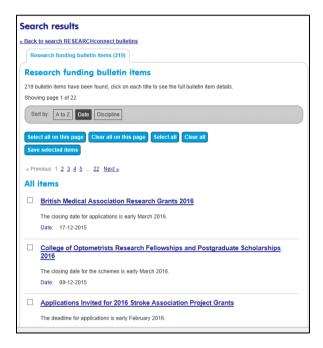
It is also possible for you to create your own personal bulletins either for your own use or for disseminating to others. You can access this functionality by clicking the *Search bulletins* option on the *Bulletins* menu.

You are then presented with a search page which enables you to select from a database of the news articles used in the RESEARCHconnect International monthly bulletin. You can select articles by research discipline, date or by specific word(s) or phrases.





Once you are happy with the selected criteria, click **Search now**. A results page will then be displayed:



Your results, by default, will be displayed in date order with the most recent at the top. You can re-sort your results alphabetically or by discipline by clicking the appropriate button on the grey sort bar. To read full details of the article, click the title of the article.

You can select the articles for inclusion in your bulletin either individually by checking the box alongside each required article or by clicking the **Select all on this page** or **Select all** buttons. Select all will select all articles retuned in you search whereas **Select all on this page** will only select the first page of results.

Once you have completed your selection, click the **Save selected items** button to save your personal bulletin into a folder off your choice. Use the *Update existing bulletin* option to add articles to an existing personal bulletin.

Once saved, you can view your bulletin in the *My folders* area (*My bulletins*). To create and/or disseminate the bulletin, click on the bulletin name. You can then make a final selection of what you would like to appear in the bulletin and click the **Produce bulletin** button. You have the option to either download or email the bulletins to others or to a workgroup. Remember that if you download the document, you will have the ability to edit the content before disseminating it.



8 Contact us

If you require assistance with using the site, you will find some helpful resources in the Contact us area.



8.1 Frequently asked questions (FAQs)

You can access FAQs by clicking on the link in the *Need help?* box. You can then access the appropriate section and question relevant to your enquiry. Click the question and relevant information will be displayed. An example is shown below.



8.2 Subscription enquiries

If you have a question about your subscription, click the **Click here for subscription enquiries** link in the *Contact us* area and you will be able to send an email to us outlining your enquiry.

8.3 Help desk

You can contact our help desk during normal business hours by either telephone (the number is shown in the top right hand corner of every page of the site) or by clicking the **Click here to contact our client help desk** link in the *Contact us* area.



9 Further information

Further information on RESEARCHconnect International and Idox's full range of products and services is available from:

Customer Services Idox First Floor, Alderley House Alderley Road Wilmslow Cheshire SK9 1AT

Tel: +44 (0)844 874 0739

Email: grants.customer.services@idoxgroup.com