



Our Ref: PAIA-Black Sash

Enq: Ms PP Maphiri

Date: 21 December 2022

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**ATT: Ms Ariella Scher**

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**Re: REQUEST FOR ACCESS TO INFORMATION IN TERMS OF THE PROMOTION OF ACCESS TO INFORMATION ACT (PAIA), NO 02 OF 2000**

We refer to the subject matter above.

We acknowledge receipt of your letter on 01 December 2022 with respect to access to all the relevant documents in terms of which the South African Post Office SOC Limited (“SAPO”) has ceded its obligations under the Master Service Agreement concluded between SASSA and the SAPO (signed by the parties on 28 September 2018) (“the MSA”) to the South African Post Bank SOC Limited (‘Post Bank’); All relevant documents in terms of which the SAPO has ceded its obligations under the Service Level Agreement between SASSA and the SAPO (effective as at 1 October 2018) to the Post Bank; Process to review the MSA (“the MSA review process”).





The details of the request are summarised on the table below:



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at the right time and place. NJALO!*

South African Social Security Agency  
Head Office

SASSA House • 501 Prodinsa Building Cnr Beatrix & Pretorius Street  
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RESPONSE TO THE REQUEST BY MS ARIELLA SCHER (CENTRE FOR APPLIED LEGAL STUDIES) ON BEHALF OF BLACK SASH			
	Details of the Item	Comment	Documents attached
1.	The request relates to access to all the <b>relevant documents</b> in terms of which the South African Post Office SOC Limited (“SAPO”) has ceded its obligations under the Master Service Agreement concluded between SASSA and the SAPO (signed by the parties on 28 September 2018) (“the MSA”) to the South African Post Bank SOC Limited (“Post Bank”); All relevant documents in terms of which the SAPO has ceded its obligations under the Service Level Agreement between SASSA and the SAPO (effective as at 1 October 2018) to the Post Bank; Process to review the MSA (“the MSA review process”).	The following are documents related to MSA contract ceding from SAPO to Postbank : <ol style="list-style-type: none"> <li>1. Deed of adherence</li> <li>2. Cession and assignment agreement</li> <li>3. 1<sup>st</sup> addendum of cession and assignment agreement</li> </ol>	 Acrobat Document <i>Figure 1: Deed of adherence</i>  Acrobat Document <i>Figure 2: Cession and Assignment agreement</i>  Acrobat Document <i>Figure 3 : 1st Addendum to Cession and Assignment Agreement</i>
1.	If the MSA review process is going: A detailed timeline for the finalization of the MSA review process	The MSA review process is in progress. The initial time line was 90 days ( October – December 2022) Due to unforeseen circumstances the due date is extended to the end of February 2022. An a second addendum to the cession and assignment agreement was signed by the parties	 Acrobat Document <i>Figure 1: 2<sup>nd</sup> Addendum to cession and assignment agreement</i>
2	If the MSA review process is finalized: The review report concluded pursuant to the MSA review process and all relevant documents, which documents will govern the	None	None



	<p>relationship between SASSA and Post Bank going forward.</p> <p>These include but are not limited to: any revised MSA document; any revised SLA document; the revised service fee pricing structure; the Reporting Framework with guidelines regarding types of reports and templates between SASSA and Post Bank; and any Infrastructure Plan developed.</p>		
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Yours Sincerely



Mr Caesar Vundule

Deputy Information Officer

Date: 21/12/2022



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