

**KEY PERFORMANCE INDICATORS FOR THE GROUNDS DEPARTMENT**

The following priority ratings are given to managing the grounds and outdoor sports facilities of the University :

D – High            Non-compliance is caused by repeated major complaints being brought against the department or University , and in the case of Scheduled sports events can be the cause of matches being cancelled or postponed.

C – Medium        Non-compliance is caused by complaints being brought against the Department or University and in the case of scheduled sports Events, can lead to matches or games being delayed due to lack of suitable working equipment on site at the right time

B – Low            Non- compliance impact negatively on grounds operation hence the visual or physical quality of external facilities are also impacted

A – Acceptable    Equipment/vehicles/materials meet at least the minimum acceptable standard or higher

**NB:** Please note that the use of photographs is to illustrate the minimum required standard that is expected to be maintained, and cognizance is taken of the fact that this may not always be possible, due to factors such as season, growth, construction etc.